



Quarterly Subscriber Data Information Request  
Internet Service Provider [ISPs]

Name of Operator: .....  
 Focal Person.....  
 Contact no. & email.....

Reporting Period: Quarter .....

S/N	INDICATOR	RESPONSE
1.	Access Capacity (Gbits/s) *	
2.	International Gateway Internet Capacity or Submarine Capacity- (Gbits/s) **	
3.	Un-utilized Installed Capacity <i>Note: This should be remaining Bandwidth Capacity (Mbit/s) after provision has been made for customer/subscribers.</i>	
4.	Number of Points of Presence	
5.	Total Connected Internet Subscriptions	
6a.	No. of Active Internet Service Provisions –Corporate <b>(Please refer to note section below)</b> i. Wired Subscriptions:	
	ii. Wireless Subscriptions:	
6b.	No. of Active Internet Service Provisions – Retail <b>(Please refer to note section below)</b> i. Wired Subscriptions:	
	ii. Wireless Subscriptions:	
7.	Total Active Internet Subscriptions (i.e. within 90 days) Window and this should be the sum of 6a. & 6b. below)	
8.	No. of Pre-paid subscribers	
9.	No. of Postpaid subscribers	
10.	Average Internet Speed delivered to subscribers	

**\* Note: Indicator 1\_ Total Capacity Contained in All Existing Sites – (Edge, 3G, 4G & WIMAX) combined which includes the total installed live capacity of all access sites (NodeB, eNodeB, PCU etc).**

**\*\* Note Indicator 2. Provisioned Bandwidth Capacity from Int. Gateway or Submarine i.e The total live capacity that an operator has connected to the internet.**

**Note Indicator 6a & 6b: Type of Subscriptions referred to:**

***i. Wired: Fibre-To-The-Home (FTTH) and Digital Subscriber Line (DSL)***

***ii. Wireless: Dongle/SIM & Satellite***

11.	Number Of Subscribers By Internet Speed: a. 256 kbits/s – < 2 Mbits/s b. 2 Mbits/s - < 10 Mbits/s d. 10 Mbits/s & above	
12.	Total Number of 4G Subscriptions (Internet Subscriptions on 4G)	
13.	Data Usage in Terabyte (TB)	
14.	Total Number of Active Internet Subscriptions Per State (Pls provide breakdown as an attachment)	
15.	Total Number of Active Subscriptions Per Region Region: <ul style="list-style-type: none"> <li>• South South</li> <li>• South West</li> <li>• South East</li> <li>• North West</li> <li>• North East</li> <li>• North Central</li> </ul>	

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