



# FIRST ANNUAL CONFERENCE OF AFRICAN TELECOMMUNICATION REGULATORS ON CONSUMER AFFAIRS



## “HARNESSING REGULATORY POLICIES TO PROTECT TELECOM CONSUMERS IN AFRICA”

EKO HOTEL, VICTORIA ISLAND, LAGOS, NIGERIA  
THURSDAY, 17<sup>TH</sup> AND FRIDAY, 18<sup>TH</sup> OCTOBER 2013

### PROGRAMME OF EVENTS

**Thursday, 17<sup>th</sup> October, 2013**

7:30 – 9:00am	<b>Arrival/Registration</b>	
9:00 – 9.10am	Introduction of Guests	MC, assisted by Mkpe Abang, Editor-in-Chief, IT & Telecom Digest
9.15 – 9:25am	Welcome Speech	Chairman, NCC
9:25 – 9:40am	Keynote Address	Dr. Eugene Juwah, EVC, NCC
9:40 – 9:50	Special Address	Mrs. Omobola Johnson Hon. Minister of Communications Technology
9:50 – 10:00	Background Address	Mr. Okechukwu Itanyi, EC (SM), NCC
10:00- 10:10	<b>Remarks:</b> Chairman Senate Committee on Communications	Chairman - Senate Committee on Communications
10:10 – 10:20	<b>Remarks:</b> Chairman, House Committee on Communications	Chairman - House Committee on Communications
10:20 – 10:30	Chairman, ALTON	ALTON
10:30 – 10:40	President, ATCON	ATCON
10:40 – 10:50	Vote of Thanks	Dr. J.O. Atoyebi, HIR CAB
10:50 – 11:05	Coffee Break	
<b>Stream 1: (Conference Proper)</b>		All participants
11:05 – 11:25	<b>Regulatory Trends, Challenges and Potentials for Growth</b>	Mr. Okechukwu Itanyi, EC (SM), NCC
11:25 – 11:45	<b>Regulation in the Public Interest, a Pan African Perspective</b>	Regulator from South Africa
11:45 – 12:05	<b>Striking a balance between regulating Services and</b>	Mrs. Mary Uduma,

	<b>technologies – a populist view</b>	President NIRA
12:05 – 12:25	<b>Harmonising regulatory regimes in Africa</b>	ATU
12:25 – 13:25	Lunch Break	
<b>Stream 2</b>		All participants
13:25- 13:50	<b>How much regulation is too much?</b>	Regulator from Ghana
13:50 – 14:50	<b>Round Table Discussion: How Multiple Regulation impacts telecom expansion/penetration</b>	<b>Regulators from:</b> 1. Nigeria 2. Kenya 3. Cameroun 4. Algeria 5. Zambia
14:50 – 15:10	<b>Consumer centric Regulation for the benefit of the African Telecom Consumers</b>	Engr. Ernest Ndukwe
	End of Day 1 (conference)	
7:30- 10:30	<b>African Night (Gala dinner)</b>	All participants

### Friday, 18<sup>th</sup> October, 2013

8.30 – 9:00	<b>Arrivals</b>	All Participant
9:00 – 9:20	<b>Promos, quality of service and the interest of the consumer in a deregulated industry</b>	Mrs. Lolia Emakpore, Director, Policy Competition and Economic Analysis
9:20 – 9:40	<b>Protecting the Telecom Consumer through regulation and policies</b>	ITU
9:40 – 10:00	<b>Regulating for the good of the consumer; the legal imperatives</b>	Paul Usoro, SAN
10:00 – 11:00	<b>Giving Voice to Telecom Consumers</b>	Country Experiences
11:00 – 11:30	<b>Coffee Break</b>	
11:30 – 12:30	<b>Paper Presentations on: Multiple regulations, telecom penetration, the environment and Industry growth and expansion</b>	ALTON, Governments, Telecom Operators, Regulators, ATCON
12:40 – 13:40	<b>Lunch Break</b>	
13:40 – 14:10	Closing of Conference/Reading of Communiqué SEE YOU ALL IN 2014 – ANNOUNCEMENT OF NEXT CONFERENCE DATES, VENUE AND HOST COUNTRY	Dr. J.O. Atoyebi, HIR CAB